

**NCG HIGHER EDUCATION
STAFF RESEARCH CONFERENCE
7 July 2021**

1030–1045	Welcome Cecilia Holmes
1045–1200	Academic Papers: Education Leonardo Morantes-Africano: The Prevent Duty: a proactive dispositif to manage the risk of extremism in the UK Nicky Turnbull: Reducing the transactional distance through Pedagogies of Care Shona Dunn: 'Questioning the representation of things': an exploration of an Inquiry Graphics approach to support visual literacies development in teacher education Lisa Fernandes: Exploring student teachers' perceptions, experiences, and attitudes towards working with learning support assistants
1200–1300	Lunch & 3 Minute Thesis Voting
1300 – 1400	Academic Papers: Independent Research Projects Hayley Bowes: Success factors of customer relations management: Evaluating the impact customer feedback platforms, such as Trip Advisor, have within the Spa and Hospitality Sector. Margarida Ventura: Supporting our learners becoming professionals of the future through the use of innovative assessment methods Lee Robinson: Social Haunting: A young person's perspective Ben Murdoch: Investigation into emotional responses to 'feedback strategies': What works for FE learners?
1400–1415	Comfort Break
1415–1515	Academic Papers: Externality and Independent Research Projects Mandy Rogerson: Research Informed Teaching: Students as Participants: A phenomenological investigation Mark Clarkson: Reflections in the Mirror: Reaching beyond my PhD to inform better educational practice Elaine Robertson: Creativity and the trauma of COVID-19: How do Foundation Level Art and Design students navigate a liminal journey during a pandemic? Adam Robson: Nature-Inspired Optimisation Algorithms
1515–1530	PLENARY and Prize Giving